

# Conducting Excellent Reviews

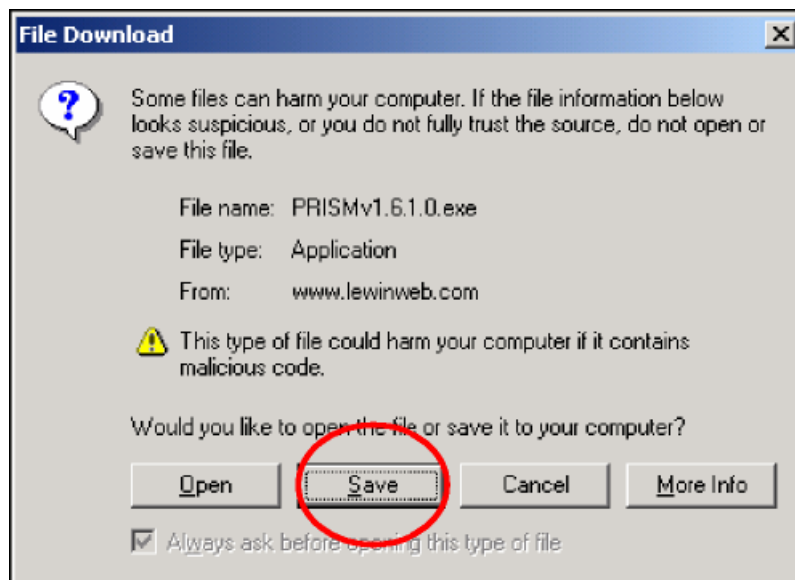


## PRISM 2007 Software Installation Instructions

Please do not hit the cancel button at any point during the installation. Installing the software should not take more than 25 minutes. If it does not complete in 25 minutes, please call the Help Desk for assistance. **If a window pops up from your security firewall at any point during this process, please allow access for the PRISM Software every time it appears.**

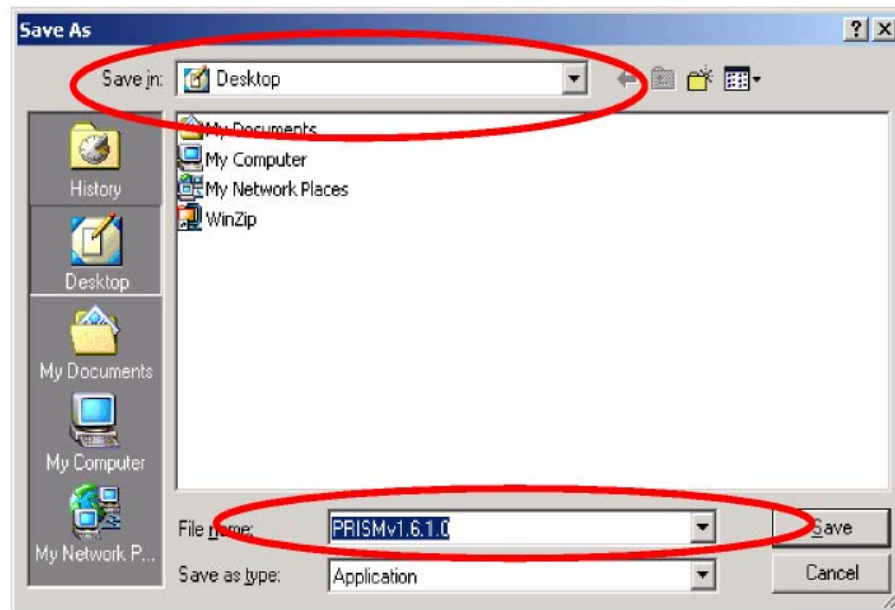
### 1. [Click here to download the software.](#)

- A dialog box will pop up and prompt you to either "Run" or "Save" the PRISM software. **Click on the "Save" button.**

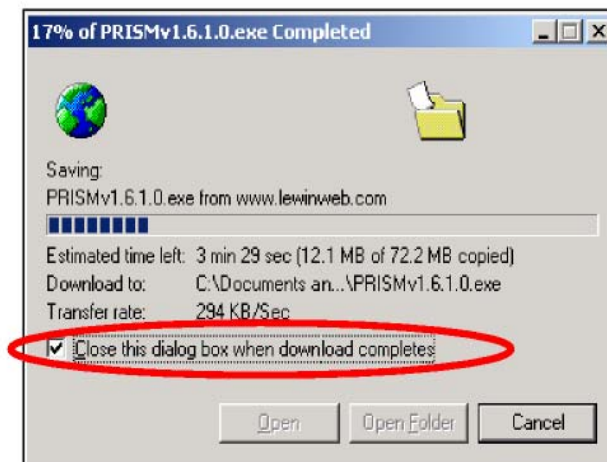


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- You will then be prompted to determine where to save the file. From the “Save In” drop-down menu, choose “Desktop” and click on “Save”.



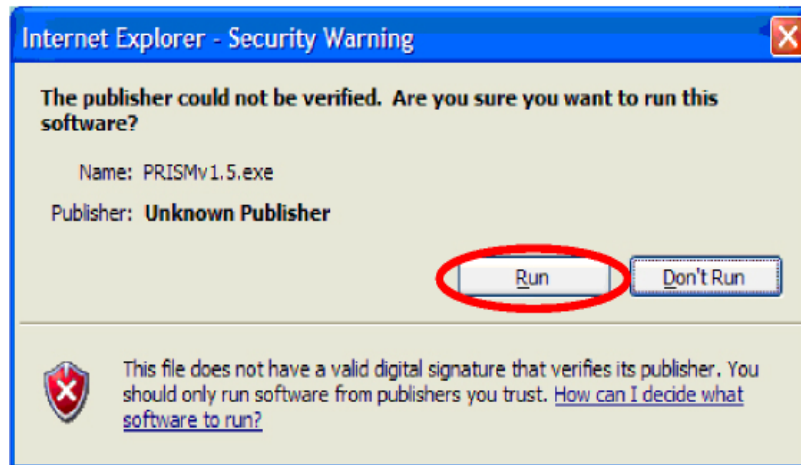
- Click on the “Close the dialog box when download completes” checkbox.



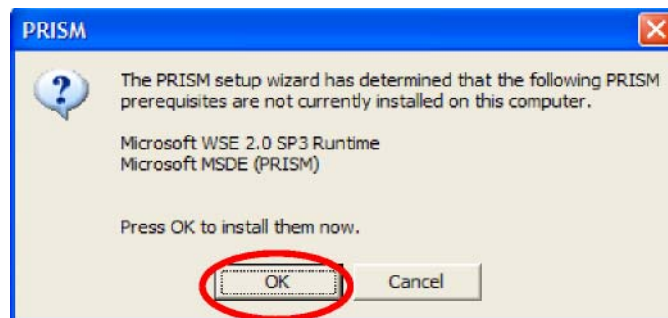
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3. Double click the PRISM v2.0 .zip icon.

*Note: You may be prompted by a security dialog box which will ask you if you would like to run the PRISM file. Click on the **Run** button at the bottom of the dialog box to continue.*



- A dialog box will appear with the words "unzip progress" with a progress bar below that shows you how long it will take to unzip the file.
4. Next, a new dialog box appears that says "PRISM set up wizard has determined that the PRISM prerequisites are not currently installed on this computer".
- *This is not a cause for concern. Please click on the **OK** button to proceed.*

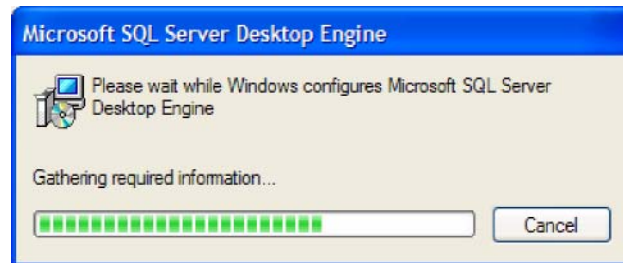


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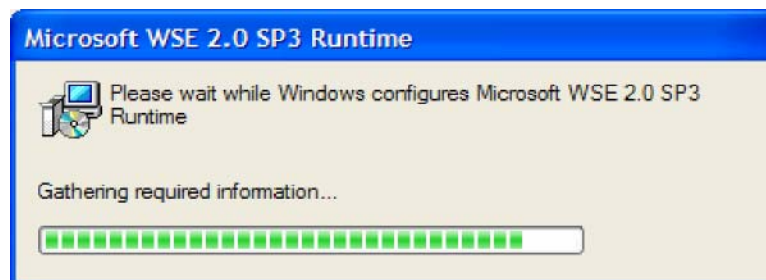
5. Next you will see a dialog box titled: *Installing MS SQL Server Desktop Engine*. From this box you will be able to see a progress bar that displays progress on this task.

- This process may take several minutes. Please do not click the cancel button while this file is being installed.



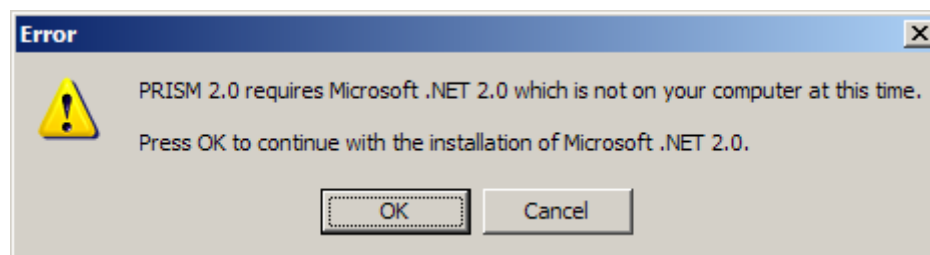
6. Next you will see a dialog box titled *Microsoft WSE Runtime 2.0 SP3*.

- This process may take several minutes. Please do not click the cancel button while this file is being installed.



**7. (If you have .NET 2.0 installed on your computer please move on to step 8)**

*If you do not have .NET 2.0 installed on your computer the following dialog box will prompt you to install this software:*

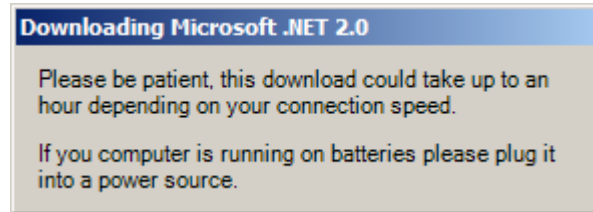


- Click the “OK” button

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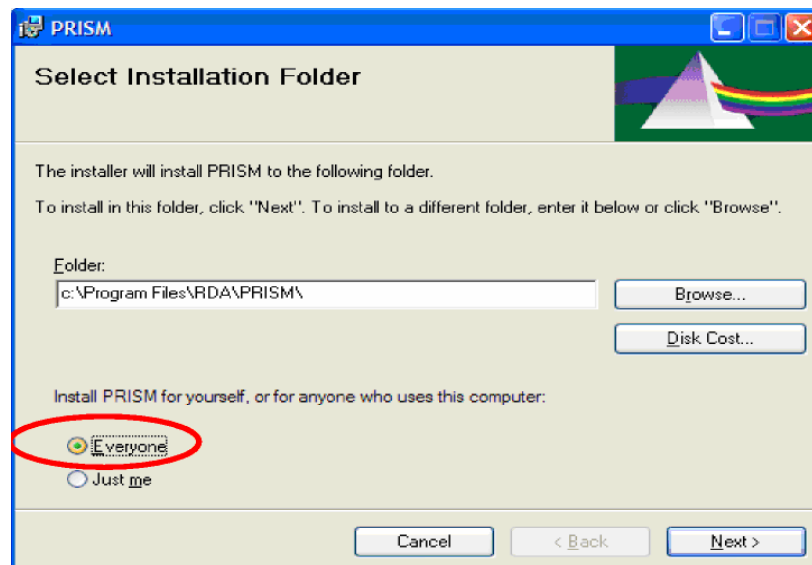


PRISM will now automatically begin to download and install Microsoft .NET 2.0. **PLEASE: Do not CANCEL at any time during the installation process.**



8. Next you will see a new box appear which asks you to “*Select an Installation Folder*”.

- At the bottom of the dialog box it will ask you if you want to “*Install PRISM for yourself or for everyone who uses this computer.*”
- **Make sure that you choose the option for “Everyone”** by clicking in the round radio button next to “Everyone.”
- Then click “**Next**”.



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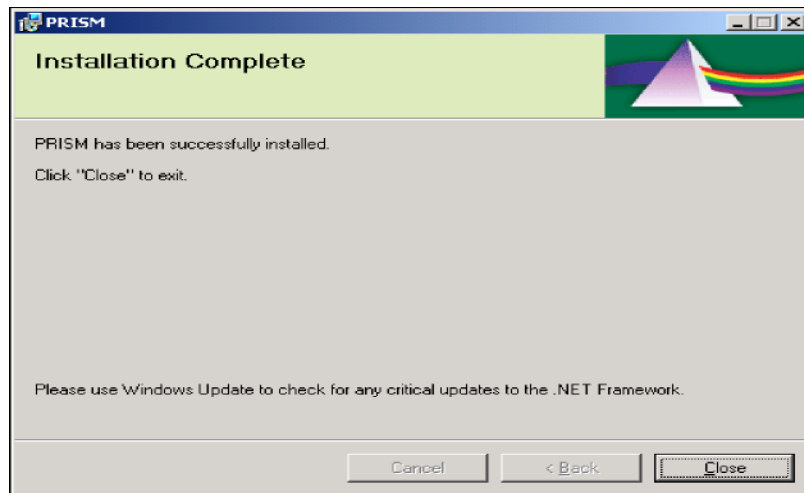


9. A “Confirm Installation” box will appear indicating that your computer is ready to install PRISM.

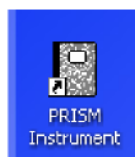
- This process may take a few minutes. Please be patient and *do not click cancel while the PRISM software is being installed.*

10. An “Installation Complete” box will appear indicating that PRISM has been successfully installed. Congratulations! You’re done.

- You can safely click “**Close**” in that dialog box



11. To launch PRISM, double-click on the PRISM icon on your desktop. The icon looks like a composition notebook:



If you experience difficulty installing the software, please call [PRISM support](https://www.headstartreviews.com/prism-support) at 1-800-518-1932.

